# EMOTIONAL INTELLIGENCE®

"Emotional Intelligence ®" assesses the criteria for understanding and developing emotional intelligence, that is to say the ability to identify one's emotions (and those of others), to understand them, to control them or adjust them according to circumstances.



- | Secure recruitment without behavioral casting errors
- Controlling the hidden costs of hiring
- Reduced turnover thanks to successful emotional matching
- performance boosted by a high emotional quotient
- Strengthened cohesion with empathetic leaders
- Accurate assessment of interpersonal skills

## BENEFITS

Emotional Intelligence® is the essential strategic tool for HR, recruiters, managers and consultants wishing to recruit intelligently, develop soft skills and prevent casting errors. Thanks to a scientific and multidimensional assessment, this test makes it possible to objectify the emotional and relational skills which directly impact the performance, motivation and retention of employees.

By measuring key dimensions such as **emotional awareness**, **stress management**, **empathy** and **resilience**, you benefit from a detailed analysis to **secure your HR decisions**, strengthen **team cohesion** and promote **inspiring emotional leadership**. The **test integrates perfectly into your recruitment, internal mobility, skills assessment or coaching** processes, with high psychometric reliability and an engaging candidate experience.

Choosing Emotional Intelligence® means opting for a modern, predictive HR approach aligned with the new challenges of the company: quality of life at work, QVT, emotional diversity, employee engagement and managerial effectiveness. This test is fully in line with an ethical and efficient recruitment approach, by promoting profiles capable of contributing positively to collective dynamics.

## III PSYCHOMETRY

## **Test construction:**

Pack: HR

Questionnaire type: Normative Number of questions: 200

Completion time: 25 minutes

#### **Test validation:**

Internal validation, consistency

Loyalty Reliability



## Test available in





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## DIMENSIONS AND CRITERIA EVALUATED

### STRESS MANAGEMENT

- Resistance to professional stress in demanding environments
- **Self-control** in tense or unforeseen situations
- Emotional control to maintain performance and clarity of mind
- Resilience in the face of unforeseen events and periods of intense pressure

## **ADAPTABILITY**

- **Emotional** and behavioral flexibility in the context of change
- Conflict resolution with calm, listening and discernment

## PERSONAL DIMENSION

- Self-knowledge and emotional awareness in professional interactions
- Clear emotional expression adapted to the work context
- Self-confidence and personal assertiveness in professional posture
- Emotional independence in managing reactions and decisions
- Emotional stability in the face of challenges and complex situations

### **RELATIONAL DIMENSION**

- Empathy and understanding of others' emotions in a professional setting
- Assertiveness in exchanges, to express oneself with clarity and respect
- Sociability and interpersonal skills within teams
- emotional communication to build trusting relationships
- Constructive management of disagreements in conflict situations



## **TECHNICAL DIMENSION**

Knowledge and know-how of the profession

