

PRO HOTELTOUR SKILLS ®

“Compétences Pro Hôtel Tour ®” measures the skills needed to work in the hotel, restaurant or tourism industry.



THE STRONG POINTS OF THIS TEST

- | ✓ Sustainable reduction in turnover and team loyalty
- | ✨ Successful and sustainable recruitment
- | 🔍 Quick identification of the right talents
- | ☀️ Stable teams and fully satisfied customers
- | 📊 Reliable and efficient recruitment method
- | ⚡ HR function transformed into a competitive advantage



BENEFITS

Pro HotelTour Skills ® is the ideal solution for **HR managers**, **hotel and restaurant recruiters** and **talent managers** who want to **avoid recruitment errors**, **reduce turnover** and **secure their hiring** in a sector under pressure. This professional test allows you to **quickly assess job suitability**, **key skills** and **resistance to the constraints of the sector**, with reliable results in just 20 minutes.

Scientifically validated approach, **specifically designed for hospitality, service and tourism professions**, you accurately identify profiles capable of **working under pressure**, **providing impeccable customer service**, and **strengthening your employer brand**. The test becomes a real **strategic lever for improving operational efficiency**, **team loyalty** and **customer satisfaction**.

Choosing **Pro HotelTour Skills ®** means opting for an **agile and predictive HR solution**, designed for the realities on the ground: **labor shortages**, **seasonal activity peaks**, **demands for quality reception**, and **image issues**. It also ensures **reliable recruitment**, **continuous improvement of performance** and **considerable time savings** in your selection processes.



PSYCHOMETRY

Test construction:

Pack: Recruitment

Questionnaire type: Ipsative

Number of questions: 163

Completion time 20 minutes

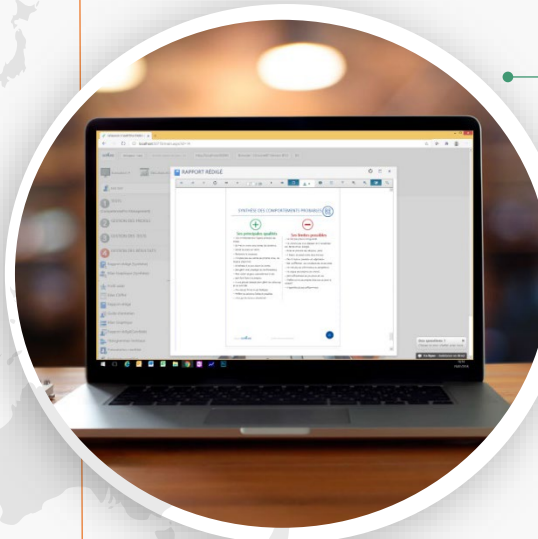
Test validation:

Double external validation

Internal validation, consistency

Loyalty

Reliability



Test available in



23 job descriptions
included



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DIMENSIONS AND CRITERIA EVALUATED

PROFESSIONAL DIMENSION

- **Efficiency** in managing tasks and priorities
- **organization** to ensure smooth service
- Strict compliance with **hygiene standards**
- Good **memory** to manage orders and customer requests
- **Stress resistance** in dynamic environments

RELATIONAL DIMENSION

- **Sociability** and **friendliness** to create a welcoming atmosphere
- **Availability** and sense of service
- Ability to **work in a team**
- **Active listening** to customer needs
- Quality of **communication**
- **Discretion** and reserve in sensitive situations

TECHNICAL DIMENSION

500 multiple-choice questions on professional knowledge and know-how

PERSONAL DIMENSION

- **Dexterity** and skill in technical gestures
- **Fatigue resistance** to last over time
- **Initiative** and responsiveness to unforeseen events
- **Sense of observation** to anticipate needs
- **Adaptability** to business variations and diverse customers

